



Spur Road Surgery

Tel: 020 8800 9837

<https://www.spurroadsurgery-tottenham.co.uk/>

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Practice Manager Sila Makoon

Proposal to Merge Spur Road Surgery to Lawrence House Surgery by 01.07.2022.

Dear Patients

We are proposing to merge Spur Road Surgery with Lawrence House Surgery, London, N15 4JR. All services delivered from the current site will be delivered at Lawrence House.

We want to know what our patients think about this and what impact it may have on them so we would be very grateful if you could complete the questions below to help us make the best decisions for our practice and patients.

We need to relocate because our Long standing Senior Partner, Dr DasGupta has retired and the lease on the current surgery building will end by 01.07.2022.

There is considerable growth in the local population with lots of regeneration projects in the area that cannot be met with current capacity of GP services at Spur Road. This is not because we are limited on doctors and nurses but solely because we are limited on space.

After exploring all other available premises options, together with North Central London Clinical Commissioning Group (NCLCCG), we have determined that the best option for relocation of the surgery is to the Lawrence House Surgery.

In contrast to our current Spur Road Surgery site, the proposed Lawrence House Surgery accommodation would have:

Facilities	Spur Road Surgery site	Proposed new site at Lawrence House Surgery
Consulting rooms	3	11
Clinical treatment rooms	1	1
Minor surgery / enhanced treatment room	No	Yes

Reception and waiting area	Small reception and waiting area with no means of confidentiality	Large reception area with comfortable waiting area
Toilets	Toilets for both staff and patients 2	8
Baby change room	No	Yes
Shower room	No	Yes
Domestic services equipment storage room	No	Yes
Training Practice	No	Yes

In summary, as a practice we are looking to:

- Offer high quality social and medical care to our patients, in-line with best practice.
- Explore new models of integrated care and social prescribing within our Practice which is difficult to deliver in the current premises.
- Be able to offer extended hours of service provision offering additional doctor, nurse and health care assistant appointments between the hours of 7am and 8.30pm which is not achievable in the current premises.
- Provide additional services closer to home, rather than experiencing long waiting lists and hospital settings, for example phlebotomy, Diabetes, Mental Health, Children services etc.
- Attract, retain and develop new GPs and other healthcare professions to sustain the workforce.
- Be part of a larger team for support and development.

We would like to hear your thoughts on our proposal to permanently relocate our practice.

Where is Lawrence House Surgery?

Lawrence House is located at 107 Philip Lane, Tottenham, and London, N15 4JR.

How do you get there from Spur Road Surgery?

- A 9 minute walk of 0.4 miles (a 2 minute by car)
- A 2 minute bus ride and via route 341 or 230, with a Bus stop directly opposite the surgery.
- What does this mean for patients?

- It will mean that the current Spur Road Surgery site will close and all services including appointments currently access from the practice will be delivered from Lawrence House surgery.
- You will still remain a registered patient of Lawrence House Surgery and be seen by the same members of the team that you currently do.
- **You do not need to register elsewhere.**
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- We will have more space to provide more specialised clinics with specialist members of the team so that we can provide you with more services and more choice.
- We will be able to have a permanent premises solution for our surgery.
- We will be able to provide further training and development opportunities for our staff as well as facilitate recruitment and retention.

Frequently Asked Questions

1. Why does the surgery have to move?

The surgery has to be relocated because the lease on our current premises expires in April 2022 and we are not able to renew it and have to close

2. Will I still be able to see the same doctors and nurses?

Yes, you will continue to have the same level of care but greater opportunities to access care outside working hours.

3. Do I have to do anything?

No, you do not need to do anything for the move, you will remain a registered patient of Lawrence House, and your records will atomically be transferred to Lawrence House.

4. Can't the surgery stay in the Spur Road Surgery?

Unfortunately, the lease will expire.

5. Will we have to move again in the future?

We envisage that this will be a permanent premises solution for the surgery and that we will not have to move again in the future.

6. Will any other contact details be changing?

At first you will be able to use the same number but it times this will be changed to telephone number [020 8 801 6640](tel:02088016640) and email address lawrencehousesurgery@nhs.net

7. Will Spur Road Surgery merges with Lawrence House Surgery?

The proposed plans will be to merge the two practices, giving many more opportunities for staff members to be a part of a larger team, we will be able to offer you more services and more choice through having a wider variety of clinical team members and access to appointments at different times of the day including extended hours.

We understand this proposal might affect some people more than others; so before any final decisions are made we would like to hear your views, recommendations and any potential challenges this relocation might mean for you.

How can I share my thoughts?

- Complete and return to the enclosed survey or complete the survey online by going to <https://www.surveymonkey.co.uk/.....>

The deadline to complete and return your survey is the 18th March 2022. If you need any help to complete this survey, you can call the surgery on [020 84930013](tel:02084930013) and a member of the team will go through it with you. Forms are also available within the surgery for you to complete.

What do you need to do next?

You can continue to access your GP at Spur road in the usual way.

The feedback we receive from you will form part of the NCLCCG application to relocate the surgery and we will contact you again once a decision has been made and to share what the next steps will be.

If you have any queries, comments, or concerns please feel free to contact the practice on the contact details below, or alternatively we have arranged 2 online meetings to discuss the proposed merger and relocation:

27th January 2022 at 1.30PM to 1.45PM

31st January 2022 at 1 PM

6th February 2022 at 6PM

Yours sincerely

Dr Thomas Leonard

Spur Road Surgery

[020 8800 9837](tel:02088009837)

spurroadsurgery@nhs.net. If you require this letter in **another format, such as large print, easy-read, braille, audio, or another language, please contact spurroadsurgery@nhs.net**

Patient questionnaire:

Proposed Plan for Merger and Closure of Spur Road Surgery

Patient Survey

When providing your views, if you could include in your response the following information:

Q1: In what capacity are you completing the survey?

- Patient Registered at Spur Road Surgery
- Relative/friend/carer of patient registered at Spur Road Surgery
- Other

If other, please specify _____

Q2. Would you be willing to travel 0.4 miles from where you currently access GP services?

- Yes
- No

If no, please state your reasons why? _____

Q3. If the practice relocates to a site 0.4 miles from where you currently access GP services, how would you travel there?

- Drive, or have someone drive me
- Public transport
- I wouldn't be able to get there
- Other

Do you have any other comments or suggestions?

Q4. What is your full postcode?

Q5. How old are you?

0-16 17-30 31-45 46-60 61-70 70+

Q6. Do you consider yourself to have a disability or long-term health condition?

-Yes

- No

Q7. Do you have any further comments that you would like to make?

You will be able to give us your views until 18th March 2022.